



At PARKLEX USA, we know that the most important thing is customer satisfaction. Our commitment is to offer a product and service that goes beyond our customer's most demanding expectations.

Our company strategy is based on customer needs. To meet the highest standards, Quality Management, the Custody Chain and Occupational Health and Safety are the foundation for our work.

Our company commits to:

- Implementing a customer-focused culture, to detect their needs and take action to meet them.
- Maintaining a Comprehensive Management System, establishing its objectives and goals, which are quantifiable to the extent possible, and implementing management practises to regularly control them, as well as an ongoing improvement process of Quality behaviour, Occupational Health and Safety to ensure Sustainable Forestry Management.
- Complying with legislation and regulations on Quality and Occupational Health and Safety applicable to PARKLEX USA's activity and products, including in relation to Sustainable Forestry Management (Forestry Product Custody Chain Regulatory Document), as well as other requirements to which the company holds.
- Establishing the programmes necessary to identify, eliminate or reduce and control hazards associated with Occupational Health and Safety.
- Training and constantly keeping all PARKLEX USA staff informed through learning and awareness programmes, encouraging the implementation of good practises in Quality and Occupational Health and Safety in carrying out their duties.

A handwritten signature in black ink, appearing to read "A. Smith", written over a horizontal line.

Managing Director

20/02/2020