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## **STORAGE, MAINTENANCE AND CLEANING OF FLOORING PRODUCTS**

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### **STORAGE**

Material must be stored horizontally in a dry, closed and covered location.

Recommended storage conditions are a Temperature of 23°C ( $\pm 2^\circ\text{C}$ ) and a Relative Humidity of 50% ( $\pm 5\%$ ).

It is recommended for storage not to exceed 5 months from the date that appears on the invoice.

### **MAINTENANCE**

Significant variations in temperature (15-25°C) and humidity (45-55%) must be avoided once the material is installed, otherwise unwanted deformations in the product may occur.

When walking on the material while wearing shoes worn outdoors, they should be as clean as possible (free of gravel, sand, etc.) to prevent scratching the material.

### **CLEANING**

The non-stick coating that covers the surface of the materials makes most of the stains disappear using only water and non-abrasive (pH-neutral) household detergents.

There is a series of products on the market that, even though they are cleaning products, may cause deterioration in the surface material with long-term, frequent use, which is why we advise against their use. These products include the following:

- Trichloroethylene - Perchloroethylene
- Acetones and other similar products
- Concentrated bleach. (Hypochlorites)
- Ammonia and other carpet-cleaning products
- Strong acid or base products
- Paint or grease solvents

As can be seen, this range of products consists of solvents or alkaline products.

Cloths and sponges must be soft and clean so that they do not damage the wood surface of the material. Products that might scratch the floor surface through abrasion should not be used, such as:

- Wool or products that contain mineral particles
- Scouring pads such as Scotch Brite or other similar products
- Sandpaper, etc.

When water is used for cleaning, it is important to keep in mind that excess moisture is harmful to our materials, as this excess may deform the material.

Do not use excessive amounts of water to clean the floor. A damp cloth is sufficient.

Puddles of water should not be allowed to form on the surface of the material. Water must be dried immediately, using a clean cloth.

Cleaning with pressurized water machines is not permitted.

### **IMPORTANT NOTICE**

The surfaces of our materials are made from natural wood. Wood is a delicate material and must be treated gently.

Color variation and the ageing of the material will be slowed if the material is not exposed to direct sunlight. It is recommended to protect the material from exposure to direct sunlight whenever possible.